



**SPG700**  
**Multiformat Reference Sync Generator**  
**Release Notes**

This document supports Firmware Version 3.7.

[www.telestream.net](http://www.telestream.net)

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# Release notes

This document describes new features, improvements, and limitations of Firmware Version 3.7 for the SPG700 Multiformat Reference Sync Generator.

The Version 3.7 firmware upgrade package can be downloaded from [www.telestream.net/video/resources.htm](http://www.telestream.net/video/resources.htm). The package consists of a ZIP file containing two files: firmware.pkg and transfer.exe. The transfer.exe program is used when upgrading the SPG firmware by a network connection. Alternately, a USB memory device can be used for the upgrade procedure. Complete instructions can be found in the SPG700 User Manual.

## Fixed firmware limitations

These limitations are fixed in this firmware version:

### SDI outputs (Option SDI)

Version 3.7 includes support for an updated component for the SDI outputs necessary for systems manufactured in March 2022 or later. Older systems will also work with version 3.7 firmware.

### SCPI API performance

The SPG has improved operation when the SCPI command interface (port 5000) is used with multiple clients and/or high message rates, as is the case when used with external system monitoring and control applications like Skyline Communications' DataMiner.

## General limitations

This firmware release has general limitations, which are outlined in this section. Check the Telestream website ([www.telestream.net/video/sync-and-reference-generators.htm](http://www.telestream.net/video/sync-and-reference-generators.htm)) for any firmware updates to the SPG700 generator.

### Firmware upgrades

- When the SPG700 firmware is upgraded (using a USB drive or a network connection), all files created or installed by the user are deleted. The deleted files include presets, signal files, frame picture files, logo files, sequence files, and for Option SDI, can also include text and font files. The standard set of factory installed signal files, logo files, and Option SDI font files are restored when the firmware is upgraded.

To prevent the loss of your user-created files, use the Backup all User Data to USB function from the SYSTEM menu to save your user files before you upgrade the firmware. After the upgrade, use the Restore all User Data From USB function from the SYSTEM menu to restore your user-created files.

- If you have loaded the SPG700 memory with a large number of test signals or frame picture files, you may not be able to upgrade the instrument firmware because the memory is too full. If you receive a memory error while attempting to upgrade the firmware, you need to delete some of the test signal or frame picture files and then perform the upgrade.

- Clear the cache on the browser after an update to the Instrument code. This is necessary to get the new features on the Web Interface.

## Network configuration using Manual mode

A network connectivity problem may occur when using Manual mode to configure the instrument IP address or subnet mask settings and the instrument is communicating across network boundaries. The problem does not occur when using DHCP mode to configure the network settings.

If your instrument is configured for Manual mode, use the following steps to work around this problem:

1. Configure the instrument IP address or subnet mask settings using Manual mode.
2. After configuring the IP address or subnet mask, perform one of the following:
  - Change the network gateway address to a valid value.
  - If the network gateway address is already correct, toggle the gateway address. For example, change the gateway address to someother (incorrect) address, apply the change, and then change the gateway address back to the correct value.

If there is an active alert condition (for example, reference input missing) while the STATUS: ALERT menu is displayed, the alert message(s) will not automatically change if the alert condition is cleared. To view any changes to the alert messages, you must change to another menu, then return to the STATUS : ALERT menu.

## Alert messages

If there is an active alert condition (for example, reference input missing) while the STATUS: ALERT menu is displayed, the alert message(s) will not automatically change if the alert condition is cleared. To view any changes to the alert messages, you must change to another menu, then return to the STATUS : ALERT menu.

## Resetting an output Signal

A signal output interruption or synchronization shock may occur when the instrument rereads or resets signal data, such as format changing, preset recall, or signal-button assignment.

## Incorrect CW reference signal

If an NTSC or PAL signal is connected to the REF input when the reference source is set to CW, the video timing of all SPG700 outputs will be unstable. To resolve this problem, use the REFERENCE: SOURCE menu to select the signal type that matches the reference input signal. Some performance issues have been observed when the SPG700 Web Interface is used with Internet Explorer 8. We recommend using a newer browser.

Clear the cache on the browser after an update to the Instrument code. This is necessary to get the new features on the Web Interface.

In some instances, the Web Interface will not recover well from a power cycle on the instrument. If this occurs, close the Web Interface windows, cycle the power on the SPG, then clear the cache before restarting the Web Interface.

We recommend that only a single external client use the SCPI command interface on TCP port 5000 at any time.

## Time of day changes for timecode outputs

When the time of day changes, such as when scheduled Daylight Savings adjustments are made or when the internal time is set from the front panel, there can be a delay before that change is reflected on timecode outputs.

This delay may be a small number of frames (fraction of a second) when all timecode output formats are based on the same clock rate (for example, NTSC black burst and 1080i 59.94 HD tri-level on black outputs in addition to 30 fps drop-frame on LTC outputs), or up to several seconds when timecode formats based on different clock rates are used (for example, 29.97 fps and 24 fps on different outputs).

## Daylight Savings Time (DST) scheduler system

The DST scheduler system applies the DST offset even if the Time of Day (TOD) source is set to VITC Input or LTC Input and the SMPTE309 mode is set to Ignore or Use as Input. In these cases, the offset is applied whether or not a valid VITC or LTC Input signal is available. For proper DST scheduling, you need to ensure that the instrument has valid time information and manually enter the correct time of day if the system is not synchronized to an accurate time of day source.

When the TOD source is set to GPS signal and the GPS is not locked to the input signal, the DST scheduler system will apply the DST offset when the internal real-time clock (which is subject to slight drift) reaches the time scheduled for the DST offset to be applied or removed. Ensure that the GPS is locked and that the system time of day is correct before turning on the DST scheduler system.

The manual time of day setting is not automatically reapplied when the instrument power is cycled. If the instrument powers up in with the Time of Day source set to Internal mode, the time of day will be acquired from the internal, real-time clock in the instrument. Check the system time of day and adjust as needed to ensure that it is correct before the next transition of the DST scheduler when the Time of Day source is set to Internal mode.

## Option SDI

**SDI equalizer test signal:** Per SMPTE RP198 for HD-SDI, a polarity change word is used to ensure equal probabilities of the DC bias for the equalizer test pattern. However, some SDI formats still exhibit an unequal bias. Enabling a dynamic bit stream in the output signal, such as embedded audio or timecode data, will result in both DC levels appearing in the output signal.

**Test signal files:** The Option SDI signals use file-based test signal definitions. If you modify a signal file from the factory version, unpredictable results may occur. To recover from this situation, reload the factory version of the signal file from the Telestream website ([www.telestream.net/video/sync-and-reference-generators.htm](http://www.telestream.net/video/sync-and-reference-generators.htm)).

**Multi-language support:** Languages that require combined glyphs in order to be represented may not be correctly rendered in the Text ID display on SDI signals.

**Multi-burst signal motion:** Do not set a Multi-burst signal in motion on SDI signals. Otherwise, a corrupted signal will be generated.

**Overlay and zone plate circles not round:** For SD 525 and 625 signal formats, the overlay and zone plate circles are not perfectly round.

**Bitmap files for logo overlays:** When you create bitmap files for logo overlays, filter the sharp edges within the logo image before you download the bitmap file to the instrument. The SPG700 applies a filter to the left and right edges of the bitmap image to reduce high-frequency ringing on the signal waveform. However, this filter is not applied within the span of the image.